

WELCOME TO



HOW DO I USE MY CARD?

Your unique membership number is on the front of your new card. You will be required to quote this number when accessing any of your benefits over the phone.

What numbers do I call?


ENQUIRIES – 0861 086 111 (08h30 – 16h00)

For any enquiries or problems you might have while using your card.

BENEFITS – 0861 666 765 (Available 24hrs a day!)

This number is for the following benefits:


- SALON/HOME Assistance
- DOCTORS Assistance
- LEGAL Assistance
- EMERGENCY MEDICAL Assistance
- A/H TUTOR Assistance
- PANIC Assistance – 0861 000 323 (Save number to your speed dial)

 HOLIDAY RESERVATIONS – 0861 086 111 (08h30 – 16h00)

This number is for making a booking for your accommodation. We strongly urge that you book at least 6 weeks in advance to avoid disappointment. With such low prices for accommodation, it's our most used Benefit by our members.

You can also find real time accommodation and prices on www.honeystays.co.za.

You can choose your establishment, contact them directly and tell them you are member of Honey Stays and you will receive the discount for your accommodation directly from the establishment. Please take your membership card with to verify membership. (On the back of the card is their logo – Bird).

 DISCOUNTS – 011 232 9323 (08h00 – 16h30 Mon-Fri / Sat. 08h00-15h00)

This is the number you will call to redeem any of the discounts we have on offer for our members. To view all our partners and discount benefits please visit our website, www.cosmoproplat.co.za. To print Virtual Vouchers from our website 'CLICK' on Discounts, which will take you to the Members Login on the Service Provider, EXEC-U-CARD's website. There you will also have access to the Online Mall with great products & discounts.



SALON / HOME ASSISTANCE

The member is assisted with any salon / home emergency or non-emergency at the subscriber's main residence and includes dispatching of the following service provider types:

- **Electrical, Plumbing, Household Motors & Appliances:**

Cost for services rendered by service providers is paid for by the supplier, limited to the call-out fee and the first hour's labour only and maximum 3 incidents per annum. Appliances older than 10 years are excluded as well as hand held appliances and electronic or sound equipment. Appliances under warranty are referred to the manufacturer.

- **Other Home Services such as Locksmiths, Garden Services, Intercoms, etc.:**

The case manager will obtain quotes from more than one service provider if available and make arrangements in terms of the call-out or appointment on behalf of the subscriber. The cost of the service is paid for by the member.

TERMS AND CONDITIONS FOR PROFESSIONAL BEAUTY REWARDS

1. There is a once-off activation fee for Professional Beauty Rewards membership of R199.00 (one hundred and ninety nine rand). All Monthly debits thereafter for Professional Beauty Rewards membership are R129.00 (one hundred & twenty nine rand) per month. The initial R199.00 includes the first monthly subscription fee.
2. The Company reserves the right to terminate the member's Professional Beauty Rewards membership should the member default on their monthly Professional Beauty Rewards membership subscription. In the event of termination of the member's Professional Beauty Rewards membership or any debit failures, the member will forfeit all rights to their Professional Beauty Rewards benefits from the date the debit proved to be unsuccessful or upon nonpayment of the monthly subscription.
3. The Company may at its sole discretion deem a member's Professional Beauty Rewards membership to have lapsed upon the nonpayment of their monthly subscription fee and may reactivate or terminate membership unless notified to the contrary in writing by the member.
4. The services of the Professional Beauty Rewards strategic partners will only be available to the member, the member's partner and the member's dependants as specified in the Professional Beauty Rewards membership terms and conditions contained herein.
5. Only one Professional Beauty Rewards membership may be active for any one person or immediate family member at any given time.
6. The member's Professional Beauty Rewards membership number must always be quoted when dealing with any of the Professional Beauty Rewards strategic partners.
7. Rates, conditions and strategic partners may change without notice. The Company and its employees cannot be held liable for any changes that may occur in this regard.
8. The most current information pertaining to Professional Beauty Rewards will be updated and available on the Professional Beauty Rewards website at www.probeautyrewards.co.za.
9. The specific products and services provided by Professional Beauty Rewards strategic partners themselves may change. The Company and associated companies cannot be held liable for any changes that may occur.
10. This agreement may be terminated anytime by notifying Professional Beauty Rewards in writing and giving Professional Beauty Rewards 30 days notice on the fax number 031-5846631 or email to admin@probeautyrewards.co.za.
11. The member hereby authorizes the Company to collect the agreed amount (or amended amount as may be agreed in the future) from the nominated bank account of the member.
12. The member hereby authorizes the Company to debit the member's bank account on the prescribed day as deemed suitable by the Company.
13. The member hereby acknowledges that the monthly debit for their subscription will reflect as Netcash Execucard on their bank statement.